



**AccountMate**  
SOFTWARE THAT FITS

AccountMate's Shipping integration provides users with the option to use a cloud-based shipment tracking service to streamline their sales order fulfillment process. Users can go to a shipping portal to compare and select carriers, complete the shipping process, and print shipping labels and packing slips. Once the shipments are processed, shipping details are updated into AccountMate Enterprise where users can view and track their progress. This streamlines order fulfillment, reduces manual entry, minimizes errors, and provides real-time visibility from shipment to delivery.

## AccountMate Enterprise 2026 Shipping Integration

### Real-Time Order Synchronization

The shipping integration feature provides continuous, real-time synchronization of order data between AccountMate Enterprise and ShipStation. When an order is created or updated, data containing customer information, item details, selected shipping services, and fulfillment attributes are transmitted automatically. This event-driven data exchange ensures that ShipStation always reflects the latest order state, eliminating delays and inconsistencies commonly caused by batch uploads or manual data transfers. The synchronization process is designed to prevent duplicate records and keep data accurate between platforms. An active ShipStation subscription is required to activate this feature.

Customer Maintenance

New Search

Customer #

Save Cancel Copy Print

New Invoice New Order New Quote Apply Request

Information

Address

Contacts

Settings

CRM Card Information

OL Accounts

Activity

Shipments

Attachments

Notes

Email Log

Customer #

ACCI

Company

Access Communications Inc.

Alias

Shipments

Search

Customer: ACCI

Carrier

Tracking #

Status

Estimated Delivery Date

Last Event Date

Last Event City

Last Event State

Last Event Country

|            |       |                         |                    |           |                    |                 |    |    |
|------------|-------|-------------------------|--------------------|-----------|--------------------|-----------------|----|----|
| 1000000001 | UPS   | 1234567890123456789     | In Transit         | 3/22/2026 | 3/20/2026 1:22 PM  | Los Angeles     | CA | US |
| 1000000002 | FEDEX | 9876543210987654321     | Delivered          | 3/18/2026 | 3/18/2026 10:22 AM | San Jose        | CA | US |
| 1000000003 | USPS  | 54321098765432109876543 | Out for Delivery   | 3/22/2026 | 3/20/2026 11:17 AM | San Antonio     | TX | US |
| 1000000004 | UPS   | 121245678901234567890   | Delivery Exception | 3/21/2026 | 3/20/2026 9:22 AM  | Phoenix         | AZ | US |
| 1000000005 | FEDEX | 9876543210987654321     | Label Created      | 3/24/2026 | 3/20/2026 4:22 AM  | Origin Facility | TX | US |
| 1000000006 | USPS  | 54321098765432109876543 | Delivered          | 3/18/2026 | 3/18/2026 1:22 PM  | San Diego       | CA | US |

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Customer Maintenance – Shipments tab

### Automated Shipping Label and Packing Slips Printing

Once orders are synchronized, authorized users can go to the ShipStation shipping portal to ship their orders. There they can view available carriers and services offered, compare shipping rates and other information. ShipStation manages carrier selection, service level assignment, and shipping labels creation as well as supports batch printing of shipping labels and packing slips. This speeds up fulfillment and reduces errors, especially in high-volume order environments. Users can also configure shipping rules in ShipStation such as packaging logic, weight calculations, and service mappings to standardize order fulfillment while retaining flexibility to adapt to different shipping needs.



## Multi-Carrier Rate Comparison and Service Optimization

Through ShipStation's carrier APIs, the integration retrieves real-time shipping rates across multiple carriers and service levels. This provides users with automated rate comparisons based on predefined criteria such as cost, delivery speed, destination, or service availability. ShipStation selects the optimal shipping options at the time of order fulfillment, ensuring cost efficiency and service consistency. This capability is especially critical for organizations managing diverse shipping profiles across domestic and international markets.

## Multi-Warehouse and Multi-Channel Support

The integration supports distributed fulfillment by linking orders to specific warehouses, inventory locations, or fulfillment centers. Orders from multiple sales channels such as e-commerce platforms, marketplaces, or business-to-business (B2B) systems are standardized and processed through a single shipping workflow. Warehouse-level settings allow carrier preferences, service restrictions, and processing rules to be applied as needed, ensuring accurate and scalable order fulfillment across complex operations.

## Tracking and Status Updates

After shipments are processed, tracking numbers, carrier details, and shipment statuses are securely updated into AccountMate Enterprise. Authorized users can view this information in the Shipments tab in Customer Maintenance as well as in Sales Order and AR Invoice transaction screens. The Shipments tab shows each shipment's carrier, tracking number, status, estimated delivery date, and detailed tracking events displayed on an interactive map. Clicking on the tracking number will open the tracking link in a web browser. This reduces manual data entry, minimizes processing errors, and improves end-to-end shipment visibility.

## Centralized Shipment Management and Visibility

All shipment activity is managed within ShipStation's centralized interface, with synchronized data available in the integrated platform. This unified view allows teams to easily track shipment progress, identify issues, and manage exceptions more efficiently. By bringing carrier interactions, shipment data, and fulfillment actions into a single integration layer, the solution reduces system complexity and makes ongoing maintenance and scaling easier.

## Other Features

- Requires an AccountMate Shipping Integration Subscription in addition to signing up for subscription with ShipStation. For more information about the available AccountMate Shipping Integration Subscription plans, contact your AccountMate Solution Provider.
- Ability to Search and/or filter shipment information in the Shipments tab. Users can click on the Funnel icon on the column header and enter filter criteria.
- A Shipping Integration tab is added to the SO Module Setup function where users can enable the feature and configure the setting for shipping integration.