

AccountMate Info-Alert is an easy-to-use alert functionality for the AccountMate's flagship products, AccountMate for SQL and Express.

Customers can use the many pre-defined alerts to send emails to specific individuals or groups that need to be aware of a situation that has just occurred or a reminder to take some action.

Alert Manager is more than an alert generator! An alert can send an email notification but also can initiate an action to take place.

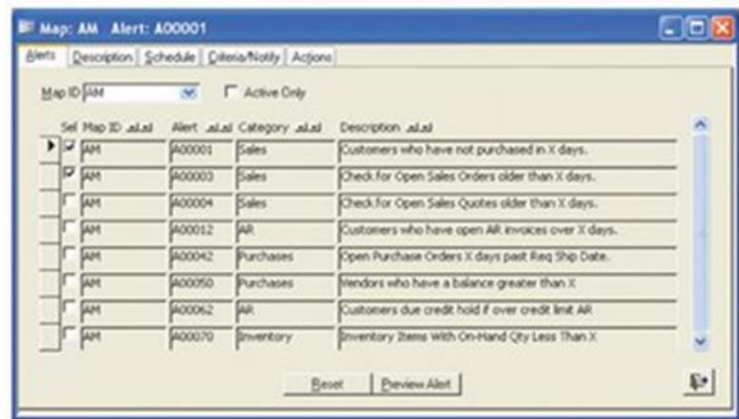
In addition to the standard AccountMate Alert Manager, there is an available development Tool Kit that must be used to modify or add additional alerts.

AccountMate Info-Alert for SQL or Express

You can use the many pre-defined alerts to send emails to specific individuals or groups that need to be aware of a situation that has just occurred or a reminder to take some action. No longer do people have to read reports and manually send off an email. Proper alerts can be scheduled by an Administrator who names the appropriate addressee. Then when a condition is met, emails get fired off automatically.

Automated Functions Keeping an Eye on Important Business Data

- Automatically identify issues before they become problems
- Catch data entry errors while there is still time to correct them
- Find exceptions in your data that you should know about
- Automatically send dunning messages, invoices or statements
- Update CRM systems or other databases with alert information
- Increase productivity without working harder



Sample Alerts

Alerts

Dashboards Alerts scans your data looking for conditions or criteria you have asked it to look for like purchases that have not been received, orders with a low gross margin, an important item needs to be reordered, etc. Once identified, you and anyone else that needs to be aware of this condition will be alerted by email, fax or printed report.

There are currently over 40 pre-defined alerts that come standard within the product. These are powerful and valuable tools for any organization. More than 90% of these standard pre-defined alerts have the flexibility to be tailored.

Actions

Business Alerts can automatically send dunning messages, order acknowledgements, invoices and other customer related messages that you configure. It can also request status of late shipments from your vendors, requests for product quotes and other actions you require.

Alerts and Action Examples:

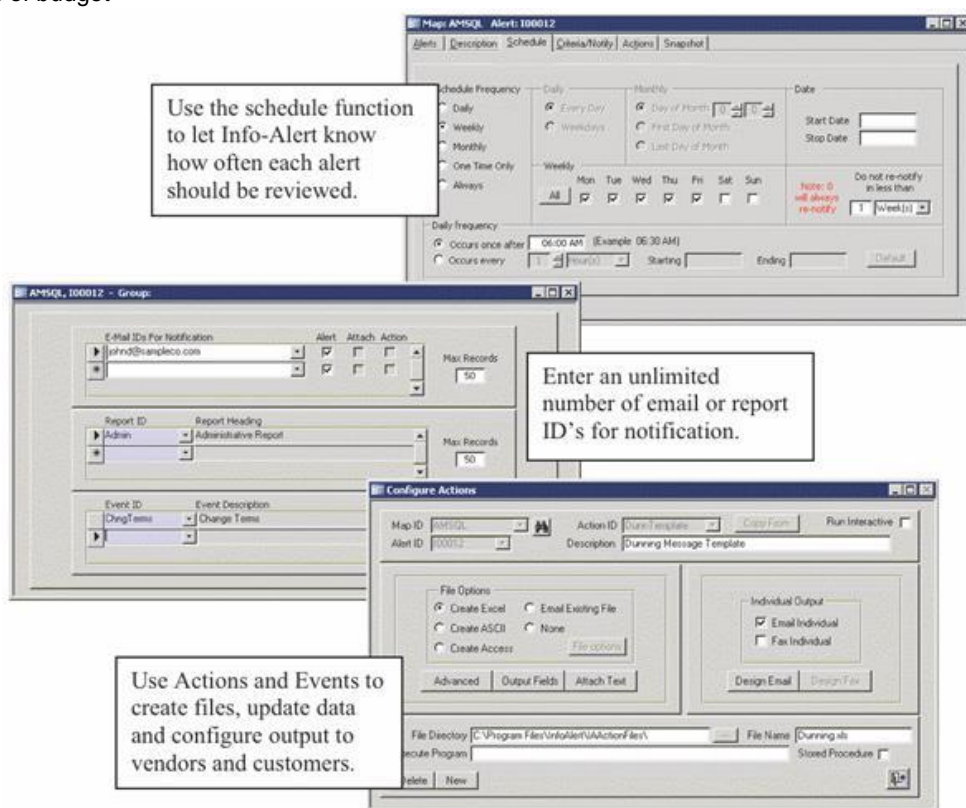
- Customers with open A/R invoices over x days
- Open orders older than x days
- Open Purchase Orders that have not been received
- Customers over their credit limit
- Orders with a gross margin less than x
- Items below their order point
- Employees x days past their hire date
- Customers who have not purchased in x days
- Send electronic Invoices
- Email or Fax customer dunning notices
- Send order acknowledgements
- Request P/O delivery status from vendors
- Check order entry to verify margins
- Place customers on credit hold when over limit
- Generate and email Excel sheets
- GL Accounts within x% of budget

Events

Events can be configured to create and send files as email attachments, update customer credit hold flags, move suspect orders to another batch, update CRM data, and other unattended functions.

Optional Tool Kit (see screens below)

- Use the optional “Tool Kit” module to connect Business Alerts to other databases and spreadsheets generating custom alerts and actions. Tool Kit can also be used to create new or edit existing alert logic.
- Use the schedule function to let Business Alerts know how often each alert should be reviewed.
- Use actions and events to create files, update data and configure output to vendors and customers.



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